

## PROGRAMS

### **Deaf & Hard of Hearing Support Services**

For students who are deaf or hard of hearing, we provide classroom sign language interpreters, Cart Services, and notetakers, as well as working with University partners to ensure communication access.

### **Stephen Benson Program**

The Stephen Benson Program (SBP) offers Psycho-educational evaluations for specific learning disorders to currently enrolled CSULB students.

### **LIFE Project**

The Learning Independence for Empowerment (LIFE) Project meets weekly to promote independence and autonomy through social interactions, peer coaching, workshops, and role-play. Autism Specialists and peer coaches work with students with Autism helping them make successful transitions to college. For individual support, please contact an Autism Specialist.

### **Case Management**

Our case manager provides students with information about services and resources. Students may be referred to behavioral health providers, financial support agencies, health care providers and social service agencies to assist with their various needs. Our case manager also assists students with crisis and immediate needs such as shelter, food, legal and financial resources. To make an appointment with our case manager, students may schedule through the BMAC office.

### **AIM Center**

The Accessible Instructional Materials (AIM) provides instructional materials in accessible formats for students with print impairments, while assisting faculty in making their course materials more accessible for students with disabilities. The center also has an accessible computer lab for accommodations with standardized testing and accessibility training for students, staff, and faculty.

## CONTACTS

**BMAC Main Office:** (562) 985-5401

**Fax:** (562) 985-7183

**Lois Shakarian Educational Support Services:**

(562) 985-4635

**Stephen Benson Program:** (562) 985-4430

**Fax:** (562) 985-4529

**Deaf/Hard of Hearing Services:** (562) 985-5426

**VRS:** (562) 286-6671

**LIFE Project:** (562) 985-1675

**Case Manager:** (562) 985-2987

**AIM Center:** (562) 985-1663

## HOURS OF OPERATION

### ***BMAC Office Hours***

Monday – Friday, 8 a.m. to 5 p.m.

### ***Fall & Spring Semester Testing Hours***

Monday – Friday, 8 a.m. to 5 p.m.

## BMAC Office Location

1250 Bellflower Blvd.

Student Success Center (SSC) Room 110

Long Beach, CA 90840

**General Questions:** [bmac@csulb.edu](mailto:bmac@csulb.edu)

**Exam-Related Questions:** [bmac-exams@csulb.edu](mailto:bmac-exams@csulb.edu)

**More Information:** [www.csulb.edu/bmac](http://www.csulb.edu/bmac)

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CALIFORNIA STATE UNIVERSITY  
LONG BEACH

# **BOB MURPHY ACCESS CENTER**

(Formerly Disabled Student Services)



**Lois Shakarian Educational  
Support Services**

**Deaf & Hard of Hearing**

**Stephen Benson Program**

**LIFE Project**

**Case Management**

**AIM Center**

## ABOUT BMAC

The Bob Murphy Access Center (BMAC), a department within the Student Affairs Division, ensures access to education for students with disabilities. Services are provided to more than 2,000 students each semester. More than 10,000 students with disabilities have graduated from CSULB with support from this program.

As part of the Bob Murphy Access Center's commitment to helping students build a better future, we work to ensure that each student's unique needs are met.

We are here to provide support services, resources, equipment and liaison with campus and community agencies to assist students in obtaining their degree.

## Eligibility for Services

Individuals with disabilities who are attending classes at CSULB are eligible for services through BMAC. Students who have a physical, psychological or perceptual impairment which limits one or more major life activity, or who are regarded as having an impairment based on the Department of Health, Education, and Welfare regulations for Section 504 of the Rehabilitation Act of 1973 and Section 508 as amended in 1998 and the Americans with Disabilities Act of 1990, are eligible for services.



## Campus & Community Liason

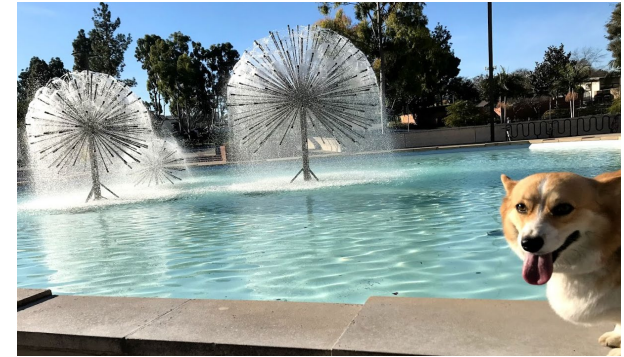
BMAC acts as a liaison when issues need to be clarified between the student and the university or outside agencies. BMAC also has working relationships with community organizations for persons with disabilities, including the California State Department of Rehabilitation and independent living programs. BMAC also serves as a liaison between the university's Business Office and second parties for the sponsorship of fees.



## Lois Shakarian Educational Support Services

### *Testing Accommodations*

Testing accommodations for course-related examinations are arranged through BMAC. These accommodations include readers, scribes, extended time, and distraction-reduced testing environments. BMAC provides students with the necessary paperwork and assistance in making these arrangements with instructors. Students should also contact BMAC to obtain information regarding special accommodations for university (GPE, WPE) and standardized testing (GRE, CBEST, CSET).



### *Support Animals*

Support animals including Service and Emotional Support Animals are permitted on the CSULB campus. Individuals with disabilities who utilize service animals on campus grounds are strongly encouraged to connect with our office. Each ESA request is considered on a case by case basis.

### *Note Takers*

BMAC can assist in requesting note takers for those who have difficulty taking notes because of their disability.

### *Accessible/Medical Parking*

Temporary accessible parking may be processed with medical verification. BMAC can provide temporary accessible parking permits. Those students who already have a Disabled placard or DP license plates must also have a paid parking permit in order to park in a staff parking lot.

### *Other Services*

Additional services include mobility assistance, tutorial support, assistive technology, accessible material and other support necessary to accommodate a student's specific disability.

