

**Claudia Lopez**

*[Contact info redacted  
for online publication]*

---

**EDUCATION**

Master of Science in Counseling, California State University, Long Beach  
Marriage and Family Therapy (Spring 2013)

Master of Public Administration, California State University, Long Beach  
Public Policy and Administration (Fall 2006)

Bachelor of Arts, University of California, Santa Cruz  
Sociology Major (June 1998)

**TEACHING EXPERIENCE**

**Instructor, College of Education**

**August 2020 – Current**

- Taught two graduate courses in Fall 2020, Psychopharmacology for Counselors and Cross-Cultural Counseling and Cross-Cultural Counseling in Spring 2021. Psychopharmacology for Counselors course provides an examination of the categories of psychotropic medications, major side effects of these medications and a brief overview of medical management in the Marriage and Family Therapy profession. Cross-cultural Counseling addresses and discusses key concepts, research and theories pertaining to identity, race, ethnicity, socioeconomic status, spirituality, religion, sexual orientation, and gender, as it relates to the counseling practice.

**Instructor, Educational Opportunity Program  
CALIFORNIA STATE UNIVERSITY, LONG BEACH**

**August 2014 – December 2014**

**August 2015 – December 2015**

- Taught an introduction and orientation to college life for EOP Freshmen. Review of campus and community resources available to support students participating in EOP. Instruction in various academic topics that focus on skills necessary for college success. Provide instruction on writing a research paper in APA style. Course also consists of identifying guest speakers from various on-campus resources to lecture on topics related to course.

**CLINICAL EXPERIENCE**

**Psychiatric Social Worker, Kaiser Permanente  
Euclid Medical Office, Anaheim, CA**

**June 2017 – Present**

- Timely and appropriate assessment, diagnosis, treatment planning and treatment intervention of members  
Appropriate selection of treatment modality to member's presenting problem  
Communicate clinical material to member and clinical staff  
Provide high internal and external customer/patient satisfaction
- Demonstrate expertise in a variety of treatment methodologies

- Provide appropriate and timely documentation of clinical encounters in member's charts
- Adhere to all mandated guidelines for patient's clinical care and license
- Conduct initial interview with Members by eliciting and interpreting the psychological and social meaning of complaints
- Provide a professional interpretation of member's presentation and recommends a course of therapeutic action, selects appropriate treatment modality
- Provide treatment to adults, adolescents and children
- Render appropriate and immediate guidance and therapy for members in crisis or in need of clinical services
- Maintain written record of therapy and prepare reports
- Provide clinical consultation in an integrated health care environment regarding family interactions, sociocultural determinants and community resources
- Provide telephone assessment, counseling, resource information and referrals
- Facilitate groups for adults and children on coping with anxiety
- Assist transgender patients in conducting assessments and when appropriate recommendation letters for gender affirming services

#### **ADDITIONAL SKILLS**

Fluently speak, write and read in Spanish

Received training in group facilitation and human relations/diversity AB-540 Ally

#### **PROFESSIONAL ORGANIZATIONS**

California Association of Marriage and Family Therapists (CAMFT)

Pi Alpha Alpha member – National Honor Society for Public Affairs and Administration