

Anna M. Mayer
*[Contact info redacted
for online publication]*

Education:

- 08/2007 – 01/2017 Ph.D. Interdisciplinary Sociology & Social Work Program - Macro, Boston University
- 08/2004 – 08/2007 M.S.W. California State University, Long Beach
- 08/1998 – 12/1999 M.A. Psychology, Pepperdine University
- 06/1994 – 08/1998 B.A. Psychology/Minor Spanish, California State University, Dominguez Hills

Dissertation:

“Latino Immigrant Child Welfare Involvement & Street-Level Bureaucracy: Non-Profit Staffs Experiences within an Organizational Context” (Los Angeles County, CA).

This study explores how private non-profit child welfare agencies work to assist their immigrant clients on a day-to-day basis. This study discusses policies and practices, access to services, barriers to service use, accountability, use of discretion, and training.

Teaching/Education Experience:

08/2020 – Present CSULB Research Foundation – Long Beach, CA

CalSWEC Field Education Consultant/Field Liaison and Faculty

- Provide consultation to field instructors and preceptors around development, implementation, and teaching strategies for fieldwork experiences.
- Field Liaison for MSW students and guide them through their internships and provide coaching.
- Teach field seminar classes for MSW students so they can process their internship experiences.
- Facilitate on-going trainings for MSW and CalSWEC students and Field Instructors.
- Recruit, select, and monitor field placements for BASW and MSW students.

01/2008 – Present Northeastern University, College of Professional Studies – Boston, MA

Online Senior Lecturer

- Introduction to Psychology: Fundamental Issues
- Introduction to Psychology: Psychological Processes
- Introduction to Psychology: Development through the Life Span
- Motivation
- Research Methods in Psychology

01/2014 – 04/2020 Boston University, School of Social Work – Boston, MA

Online Course Facilitator

- Social Welfare Policy I
- Social Welfare Policy II
- Social Welfare Policy and Programs on Children
- Racial Justice and Cultural Oppression
- Human Behavior in the Social Environment

01/2014 – 11/2015 California State University, Long Beach – Long Beach, CA

Lecturer

- MSW Research Methods in Social Work I
- BASW Social Work Research Methods
- BASW Generalist Social Work Practice with Individuals and Families

Practice Experience:

03/2018 – 07/2020 SDSU Research Foundation, Academy for Professional Excellence, Child Welfare Development Services (CWDS) – Riverside, CA

Academy Manager/Consultant

- Provide coaching to San Bernardino County CFS workers, at all levels and areas, using a solution focused and motivational approach.
- Support CFS workers in various topic areas (i.e., managing working relationships, building relationships, communication skills, facilitation skills, appreciative inquiry, solution focused questions, motivational interviewing, coaching skills, safety networks, self-care/secondary trauma, trauma informed practice, Safety Organized Practice, Structured Decision Making, professional development, strength-based supervision/management, addressing bias/cultural humility, Core Practice Model implementation).
 - Develop coaching plan and goals for individuals and groups.
 - Play strong role in implementation of evidence-based coaching practice.
 - Provide coaching for CWDS contract coaches to support them and their work within their counties and to ensure that best coaching practices are being delivered.
 - Maintain current understanding of new state initiatives in order to provide consultation and coaching.
 - Provide training and facilitation as a subject matter expert on a variety of topics (i.e., organizational health/culture, implicit bias, crisis intervention/de-escalation, engagement and interviewing simulations, Safety Organized Practice, Core Practice Model, children and family team meetings).

05/2017 – 03/2018 ChildNet Youth and Family Services – Riverside, CA

Intensive Treatment Foster Care Social Worker/Trainer

- Provide foster youth with case management, counseling, and crisis intervention.
- Assess youth in the home to determine what biopsychosocial-cultural services they need and connect them to these services as well as assistance with behavioral management.
- Provide Spanish and English-speaking foster parents with support and continual in-home training in regards to foster youth.
- Client concerns/areas include: education, autism spectrum, substance abuse, independent living skills, mental health, trauma, communication skills, building relationships, self-esteem, anger and stress management.

04/2011 – 02/2014 Families Uniting Families – Long Beach, CA

Field Instructor/Foster Care Social Worker

- Field Instructor for MSW Interns and provided them with structured and in the field supervision where I ensured that they followed policies and best practices as well as providing ongoing training and discussions to connect their academic studies to the field of child welfare.
- Provided in-home case management and counseling to foster children and young adults (0-21).
- Provided foster parents with support and continual in-home training in regards to foster children and young adults.
- Client concerns/areas included: general education, high school completion, college preparation, post-secondary education, financial aid, legal, immigration, independent living skills, career planning, housing, substance abuse, mental and physical health, trauma, job skills, self-esteem, anger and stress management, child care, building relationships parenting, and communication skills.

07/2009 – 03/2011 Creative Solutions for Kids and Families, FFA – Moreno Valley, CA

Supervisor/Agency Social Worker

- Supervised Agency Social Workers and provided them with support in practice and ensuring that they followed policy and protocol as well as completed their tasks appropriately and on time.
- Provided foster children with counseling and case management.
- Assessed foster children in the home to determine what biopsychosocial-cultural services they needed and connected them to these services.
- Provided foster parents with support and continual in-home training in regards to foster children.
- Client concerns/areas included: general education, high school completion, college preparation, career planning, legal, substance abuse, independent living skills, building relationships, housing, mental and physical health, trauma, job skills, self-esteem, anger and stress management, child care, parenting, and communication skills.

05/2008 – 08/2008 Compass for Kids – Lexington, MA

Part-Time Site Coordinator/Coach

- Coordinator for the Compass Community College Collaborative for homeless mothers.
- Facilitated and co-facilitated workshops in the areas of parenting, workforce development, and life skills.
- Provided counseling for a total of 8 homeless mothers who lived in a homeless shelter with their children.
- Assisted these mothers in applying and obtaining Section 8 housing and TANF assistance as well as locating local programs that assisted them in obtaining jobs and other needed services.
- Assisted ineligible immigrant families with obtaining services needed by locating local and state programs that could meet their needs.
- Client concerns/areas included: substance abuse, homelessness, limited English proficiency, GED, computer literacy, legal, immigration, job skills, mental health and physical health, domestic violence, self-esteem, anger and stress management, parenting, and communication skills.

08/2007 – 01/2008 Thom Charles River Early Intervention – Waltham, MA

Part-Time Social Worker

- Provided case management, developmental assessments and counseling to families who were living in a homeless shelter and who had children 0 to 3 with developmental delays.
- Client concerns/areas included: domestic violence, substance abuse, homelessness, education, legal, immigration, job skills, self-esteem, mental and physical health, anger and stress management, parenting, and communication skills.

08/2006 – 03/2007 Crittenton Family Services - Long Beach, CA

Part-Time In-Home Outreach Counselor

- Provided case management and intensive counseling to at risk families.
- Assessed families to determine what biopsychosocial-cultural services they needed and connected them to these services.
- Assisted eligible families with applying and obtaining Section 8 housing, CalWORKs, and other needed services.
- Assisted ineligible immigrant families with obtaining services needed by locating local and state programs that could meet their needs.
- Client concerns/areas included: domestic violence, substance abuse, sexual assault/abuse, LEP, mental and physical health, family discord, child abuse, job skills, self-esteem, building relationships, anger and stress management, education, legal, immigration, parenting, and communication skills.

10/2002 – 05/2006 Optimist Foster Family and Adoptions Agency - Long Beach, CA

Bilingual Foster Care Social Worker

- Provided foster children with basic counseling and case management.
- Assessed foster children in the home to determine what biopsychosocial-cultural services they needed and connected them to these services.
- Taught P.R.I.D.E., which is a 27-hour training for prospective foster parents, and some of the topics included were child abuse, attachment, loss, communication skills, and child development.
- Client concerns/areas included: general education, high school completion, college preparation, mental and physical health, legal, immigration, independent skills, substance abuse, housing, trauma, child care, building relationships, parenting, and communication skills.

03/2001 – 10/2002 Penny Lane Foster Family Agency – Downey, CA

Bilingual Foster Care Social Worker

- Provided in-home case management and counseling to foster children.
- Assessed foster children in the home to determine what biopsychosocial-cultural services they needed and connected them to these services.
- Provided continual support and training to foster parents in regards to the various issues foster children face.
- Client concerns/areas included: general education, high school completion, college preparation, mental and physical health, legal independent skills, substance abuse, housing, trauma, child care, parenting, and communication.

04/2001 – 01/2002 Concept 7 Foster Family Agency - Laguna Hills, CA

Family Support Specialist

- Provided intensive case management and basic counseling to at risk families.
- Assessed families to determine what biopsychosocial-cultural services they needed and connected them to these services.
- Client concerns/areas included: domestic violence, immigration, child abuse prevention, poverty, employment, mental and physical health, parenting, and communication skills.

01/2000 – 04/2001 El Camino Foster Family Agency – Santa Fe Springs, CA

Bilingual Foster Care Social Worker

- Provided in-home case management and counseling to foster children and young adults (0-21).
- Assessed foster children in the home to determine what biopsychosocial-cultural services they needed and connected them to these services.
- Provided continual support and training to foster parents in regards to child welfare and issues foster children and young adults face.
- Client concerns/areas included: general education, high school completion, college preparation, mental and physical health, legal, immigration, independent skills, substance abuse, housing, trauma, child care, parenting, and communication skills.

Research Experience:

10/2015 – 03/2017 Children and Family Futures, Inc. – Lake Forest, CA

Research Associate/Program Associate

- Provided training and technical assistance for sites, across the United States, in various stages of Family Drug Court implementation, capacity and development (i.e., data, technology, resources, budget), and maintenance, as well as enhancing existing courts.
- Technical assistance areas included a range of micro and macro practice and policy topics focusing on improving child welfare, drug court, and substance abuse treatment collaboration and procedures for families dealing with substance use disorders that are involved in the child welfare system.
- Research projects included: principal investigator on a qualitative evaluation case study project on Adult Drug Courts that serve families in three states, which included Montana, Florida, and Michigan; assisted in the creation of quantitative and qualitative evaluation plans for various Family Drug Court projects; consult on qualitative research and evaluation projects across projects at Children and Family Futures.

01/2008 – 05/2009 Boston University, Understanding the Mentoring Process – Boston, MA

Project Associate

- Coordinated a longitudinal qualitative and quantitative research project that targeted the Big Brother and Big Sisters program.
- Responsible for the training and supervision of interviewers and interns, which were primarily students from Boston University as well as from surrounding universities.
- Responsible for interviewing research participants, adults and children, in Spanish and English, using both qualitative and quantitative methods of data collection, while adhering and maintaining budget.
- Assisted in maintaining project database using Access.

06/2008 – 09/2008 Boston University, School of Social Work – Boston, MA

Research Assistant

- Conducted a qualitative evaluation and report of the Child Welfare Seminar for MSW students.

03/2006 – 07/2007 California State University, Long Beach – Long Beach, CA

School of Social Work Student Assistant/Research Assistant

- Assisted the MSW Distance Education Department with qualitative and quantitative research.
- For CSULB program evaluation and accreditation, led and co-facilitated focus groups that included graduating MSW students and alumni, analyzed focus group data and compiled results into report format.
- Assisted various professors in analyzing qualitative data and compiled results into report form.
- Assisted in entering and analyzing (descriptive/inferential) a variety of quantitative data in SPSS and compiled results into report form.
- Assisted professors with literature reviews.
- Assisted with updating the Social Work Department website using Adobe Dreamweaver.
- Assisted the Child Welfare Training Centre with organizing evaluations by inputting raw data into SPSS.
- Assisted with the transcription of focus groups and translating annual reports into Spanish for the Child Welfare Training Centre.