

LAURA MALDONADO

*[Contact info redacted
for online publication]*

OBJECTIVE

To remain active in the social work community through mentorship and community involvement.

EDUCATION

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| September 2007 | University of California Los Angeles
Department of Social Welfare
California Pupil Personnel Services Credential |
| June 2007 | California State University, Los Angeles
Masters of Social Work
Concentration in Aging and Families |
| June 2002 | California State University, Fullerton
Bachelor of Science Degree in Human Services
Emphasis in Mental Health |

WORK EXPERIENCE

- **California State University Long Beach** **Fall 2013 - Present**
Field Liaisons/Seminar Instructor
Serve as the major link among the students, field instructors, field agencies, and the School and university. Provide ongoing consultation and collaboration with the field instructors to discuss questions and concerns, and to enhance the effectiveness of the internship experience and the integration of classroom learning to ensure that satisfactory progress is being made by the students. Teach integrative field seminar with a group of assigned students, focusing on the goals, objectives, and course-content areas of the seminar. Review the Learning Agreement, Educationally Based Recordings, learning opportunities and experiences being provided, as well as student performance and future plans.
- **South Gate Police Department** **November 2007- Present**
Program Manager – Family Violence Prevention & Education Program
Manage day to day operations of program including supervision of social work interns from local universities. Provide individual and group counseling, assessments and case management services to victims and survivors of domestic violence and sexual assault. Oversee and coordinate services and contracts with service providers and community organizations. Maintain Department informed and updated on local, State, and Federal laws and legislature related to domestic violence, individual privacy rights, and victim's rights. Assist Department personnel in developing methods and procedures to combat domestic violence. Advocate and represent victims within the Department, criminal trials, and restraining order hearings.

-Member of the Departments' Trauma Support Team which works to recognizing post traumatic stress disorder, and how to debrief a critical incident. Members of this team mobilize when a critical incident occurs and provide Critical Incident care to the sworn and non-sworn employees involved.

- **1736 Family Crisis Center** **January 2005 – November 2007**
Coordinator of Case Management Services
Supervise case management team and coordinate all operations of the case management department in order to continuously meet funding requirements of grants from the City of Los Angeles, Department of Mental Health, and Department of Public Social Services. Maintain constant communication with community partners to ensure that subcontracting agreements are being adhered to. Developed and implemented standardized child passenger safety curriculum as required by funding source. Responsible for hiring and training new case managers on agency and program procedures including child abuse reporting and suicide assessment. Facilitate group supervision meetings and community meetings/trainings.
- **1736 Family Crisis Center** **January 2003 – December 2004**
Administrative Assistant
Prepare monthly and quarterly reports as required by funding sources, represent agency in a variety of City and community meetings, maintain confidential records on clients, assist in the training of new employees, create and maintain statistical records, developed forms and documents to facilitate record keeping and documentation in the program, assist in planning of community events, perform outreaches and presentations, coordinate and instruct car seat safety classes, and provided ongoing case management services.
- **1736 Family Crisis Center** **June 2001 – December 2002**
Bilingual Case Manager
Have initial contact with clients, complete initial intake paperwork, assess clients for specific mental health needs, and refer clients to inter and intra agency programs to assist clients overcome barriers. Develop comprehensive case management plan, update information on community resources, maintain contact with clients, and prepare a monthly statistical report.
- **Orange County Youth and Family Services** **December 2000 – June 2001**
Counselor
Conducted initial intake and assessment of youth, provided support counseling for youth, maintained constant communication between parents, students, and administration, kept confidential records, provided case management as case progressed, worked in collaboration with the Orange Police Department (OPD) and the Orange Unified School District (OUSD), attended Individual Education Plan (IEP) meetings for students of OUSD, presented cases to the Student Attendance Review Board (SARB).
- **Orange County Child Abuse Prevention Center** **December 1999 – October 2000**
Program Assistant
Supervised intern and volunteers, Co-facilitate summer teen group, created curriculum and taught basic computer classes to teenagers and seniors, headed a Spanish discussion group for women, kept statistical information for monthly report, performed community outreaches, provided resources and referrals.

INTERNSHIP EXPERIENCE

- **1736 Family Crisis Center** **July 2006 – June 2007**
Therapist - Intern
Provided individual and family therapy to children, youth, adults, and families, completed psychosocial assessments and developed treatment plan and measurable goals, facilitated Spanish parenting group for victims of domestic violence in a shelter setting, and completed monthly statistical report.
- **Los Angeles Unified School District** **September 2005 – June 2006**
Social Work - Intern
Provide individual therapy to elementary and middle school students, completed psychosocial assessments with parents/guardians of students, co-facilitated parenting group, participated in behavioral intervention meetings and Student Attendance review Board meetings.

SKILLS/CERTIFICATES

- **Bilingual in English and Spanish**
- **Register with the Board of Behavioral Sciences as an Associate Clinical Social Worker**
- **40 Hour Domestic Violence Training**
- **Trained in provided emergency services through the Domestic Assault Response Team (DART)**
- **Certified as a Car Seat Safety Technician. This allows for proper installation, selection, and usage of a child car seat**
- **Trained in proper documentation for the Los Angeles Department of Mental Health**
- **CPR Certified**
- **Certificate in Cultural Competency**