

SHANNON CROTTS

[Contact info redacted for online publication]

Licensed Clinical Social Worker

California Board of Behavioral Sciences
LCS 21498

Professional Summary

Motivated Licensed Clinical Social Worker with comprehensive knowledge of social justice issues and systems affecting marginalized communities. Passionate about supporting the chronically mentally ill patient population. Collaborative and analytical with proven ability to build strategic partnerships, advocate for clients and advance change for communities in need.

Skills

- Quality Improvement
- Problem Resolution
- Program oversight
- Mental health care
- Program administration
- Community partnerships
- Presentation and public speaking
- Crisis Response

Work History

Clinical Supervisor

Apr 2017 - Current

College Hospital

Anaheim, CA

- Managed clinical operations for intense outpatient program for severely mental ill adults
- Supervised staff of 12 mental health professionals
- Provided mental health treatment for marginalized populations including recovering sex offenders
- Provided mental health care for adults with drug addiction or substance abuse history
- Collaborated with community partners to ensure best possible care for patients

Adjunct Faculty

Aug 2013 - Current

California State University

Long Beach , California

- Oversight for internship experience of approximately 15 students at 15 unique placement agencies per semester
- Collaborated with partner agencies to ensure that students are getting quality experience
- Implemented performance contracts for students who were under-performing

- Lectured on a variety of advanced social work topics

Subject Matter Expert

Aug 2005 - Current

Board Of Behavioral Sciences

Sacramento, California

- Participated in the construction and maintenance of the California LCSW Law and Ethics Exam.

Medical Social Worker

Jul 2004 - Apr 2017

PIH Health Hospital

Whittier, CA

- Coordinated individualized discharge plans to manage safe transition back into community and home environments
- Managed complex discharges of patients who were on parole or probation, homeless, mentally ill or substance addicted
- Delivered services in face-paced unpredictable environment of 50-bed emergency department

Therapist

Feb 2004 - Jun 2014

Providence Community Services

Santa Ana, CA

- Provided mental health services to adolescents and youth who were living under care of Orange County Social Service Administration, aka "Foster Children"
- Coordinated care with multiple involved agencies, including schools, criminal justice programs and substance abuse providers
- Encouraged clients and family members to practice and use skills and strategies for confronting problems constructively

Therapist

Sep 2000 - Jun 2004

Western Youth Services

Fountain Valley, CA

- Worked with interdisciplinary treatment team to develop treatment plans for families
- Counseled individuals, groups and families to bring awareness of problems, deal with crisis situations and develop action plans
- Supervised clinicians-in-training such as interns and new counselors

Education

Master of Social Work

May 2000

California State University

Long Beach

Bachelor of Arts: Sociology

May 1997

California State University

Long Beach