

### **Summary of Qualifications**

- Strong combination of administrative, supervisory and legislative analysis skills.
- Experience in advocacy, public relations, community affairs, teaching and training.
- In-depth understanding of mental health delivery systems and issues related to persons living with serious and persistent psychiatric illness and persons who are homeless.
- Expertise in psychiatric rehabilitation and service delivery to adults living with psychiatric illness.
- Skills in program development and implementation, data collection and analysis.

### **Professional Experience**

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#### **California Association of Social Rehabilitation Agencies - California Public Policy Director (January, 2021 – Present)**

*Legislative and Policy Analysis:* Responsible for identifying and prioritizing policy and advocacy areas and strategies in close collaboration with the Executive Director and Board of Directors. Analyzes, monitors, and provides commentary/direction on budget proposals, ballot initiatives, and budget deliberations at state, and federal levels. Coordinates and participates in meetings with state legislative officials and staff and Congressional officials and staff,

*Administrative Agency Relations:* Responsibility for identifying member concerns regarding state and federal administrative agency actions and communicating these concerns as part of a broader educational strategy. Participation on numerous committees, work groups, task forces on behalf of the Association as well building of coalitions with other associations and statewide entities to help advance and address member concerns.

#### **Mental Health America, Los Angeles – Long Beach, California Vice President, Policy (June, 2018 – December, 2020) Director, Public Policy (September, 2004 – June, 2018)**

*Legislative and Policy Analysis:* Responsible for identifying and prioritizing policy and advocacy areas and strategies in close collaboration with the President & CEO, Board of Directors and agency management staff. Analyzes, monitors, and provides commentary/direction on budget proposals, ballot initiatives, and budget deliberations at regional, state, and federal levels. Coordinates and participates in meetings with city and county officials and staff, state legislative and Congressional officials and staff, and state and federal administrative agency officials to promote agency's priorities.

*Interagency Activities:* Serves as the primary public policy liaison for national chapter of Mental Health America, National Council for Behavioral Health, Psychiatric Rehabilitation Association, California Council of Community Behavioral Health Agencies, the Association of Community Human Service Agencies and the Community Clinic Association of Los Angeles County. Serves on the Boards of Mental Health America of California, the California Association of Social Rehabilitation Facilities and the California Coalition for Mental Health. Assesses and recommends opportunities for agency participation in various public sector initiatives related to healthcare reform, integrated care and homeless services.

*Training and Workforce Development:* Helped to craft several successful proposals to secure funding from Los Angeles County Department of Mental Health and private foundations for workforce development activities. Provides training to mental health agencies throughout California in the use and implementation of the MHALA-developed Milestones of Recovery Scale. Serves as the coordinator for MHALA's Mental Health First Aid (MHFA) efforts, teaches MHFA courses, and markets MHFA to external organizations. Serves as a guest lecturer in agency's "Jump Start" and "Peer Advocate" training programs, which prepare new workers for employment in the public mental health system. Also, provided consultation to agency's "Faculty Immersion" training program which helped college faculty to incorporate recovery concepts into their curricula. Provides consultation to public mental health systems on transformation to recovery-based services.

**MHA Village: Integrated Service Agency – Long Beach, California**  
**Neighborhood Director/Team Leader (June, 2001 – September, 2004)**

*Clinical Supervision:* Provided direct clinical supervision to a team of Personal Service Coordinators, a psychiatrist and other specialists who served as the single fixed point of responsibility for mental health services for 125 adults living with severe and persistent psychiatric disabilities. All services provided within a recovery focused, person-centered strengths-based context.

*Administration:* Oversaw team budget and implemented strategies designed to minimize utilization of restrictive and costly services in favor of community-based options. Monitored member level outcomes for the purpose of quality improvement and ensured compliance with local and state documentation requirements. Participated in agency administrative meetings and served as liaison between parent organization's accounting department and Village.

*Training:* Routinely provided training to Village and visiting staff on a wide range of topics including advocacy strategies, crisis intervention and role identification.

**California State University, Long Beach – Long Beach, California**  
**Part-time Adjunct Faculty (January, 2005 – 2007 & August, 2013 – Present)**

*Instructor:* Currently teaches foundation courses in policy, macro practice and a non-profit leadership, management and administration course to students in the Masters in Social Work Program. Taught advanced policy course in the spring 2005, 2006, 2007 and fall, 2007 semesters. Taught introduction to social work course to B.A. level students during fall semester of 2005.

**Cerritos College, Norwalk, California**  
**Part-time Adjunct Faculty (January, 2010 – present)**

*Instructor:* Teaches Introduction to Psychosocial Rehabilitation course to students as part of the College's 18-unit *Mental Health Worker Certificate* program during both fall and spring semesters.

**California State University, Dominguez Hills – Carson, California**  
**Part-time Adjunct Faculty (August, 2007 – 2009) (January, 2013 – June 2013)**

*Instructor:* Taught mental health practice course in fall, 2007 and 2008 to B.A. level Human Services students, and taught a policy seminar on community capacity building to MSW students in spring semester of 2013.

**Mental Health Association of Orange County – Orange, California**  
**Director of Programs (August, 1995 – May, 2001)**

*Program Development and Management:* Cultivated program models and established policies and procedures for new and existing programs, including the first AB 2034 program in Orange County. Ensured compliance with \$2 million+ in governmental contracts and agency's strategic plan. Provided leadership in the research, selection and submission of proposals to various government funding sources.

*Staff Development:* Provided direct one-on-one supervision to five paid supervisory and their 30-line level staff. Assisted staff in meeting their goals as described in individual development plans. Ensured that programs were adequately staffed.

*Interagency Relations and Advocacy:* Participated in meetings, coalitions and other related activities involving community and governmental agencies relevant to agency goals and objectives. Provided staff support to MHA Board Program Team and the Orange County Coalition for Mental Health and participated in meetings with legislators and their staff.

**Omega Events – Lake Forest, California**  
**Director, EventCard System (Seasonal) (May, 2001-September, 2019)**

Coordinated stored value payment system for music festivals, food tasting and other special events in California, Colorado and Arizona. Has managed more than 100 events ranging from 2,000 to 40,000 attendees. Involved in staff supervision, trouble shooting and vendor relations during events as well as pre-event planning and logistics,

event set-up, staff and volunteer training, and post-event vendor settlement. Interfaces with event accounting staff to monitor for theft and ensure accurate payment to event vendors.

**Education**

**M.S.W.** University of Southern California – Los Angeles, California, May, 1995  
Concentration in Community Organization, Planning and Administration (COPA)  
Graduated Phi Kappa Phi

**B.A.** University of California, Irvine – Irvine, California, June, 1991  
Major: Social Ecology, emphasis in Criminal Justice, Minor: Philosophy

**Certifications**

**Mental Health First Aid Instructor – (National Council for Community Behavioral Healthcare)**  
*2012 – Present*

**Milestones of Recovery Scale Trainer – (Mental Health America of Los Angeles)**  
*2009 – Present*

**Psychiatric Rehabilitation Practitioner, CPRP – (United States Psychiatric Rehabilitation Association)**  
*2002- Present*

**Social Work Field Instructor**  
*2001 – Present*

**Professional and Community Affiliations**

**Association of Community Human Services Agencies**  
*Member, Adult Mental Health Policy Committee, 2009 - 2020*

**Behavioral Health Action Coalition**  
*Alternate Organizational Representative for California Association of Rehabilitation Agencies, 2018 - Present*

**CASRA – California Association of Social Rehabilitation Agencies**  
*Member, Executive Committee, 2009 – present; Chair, Policy Committee 2011 – 2013, 2018 – Present, President-elect 2013 – 2015, President 2015 – 2018, Immediate Past President 2018 - 2020*

**California Coalition for Mental Health**  
*Treasurer, 2000 – 2003, President Elect 2003 – 2004, President 2004 – 2005, Past President 2005-2006, Treasurer 2007 – 2011, President Elect 2012 – 2014, President 2014 – 2016, Past President 2016 - 2018*

**California Council of Community Behavioral Health Agencies**  
*Member, Affordable Care Act Steering Committee, 2011 – 2015, Member, Public Policy Committee, 2004 - 2017*

**California Department of Health Care Services**  
*Member, DHCS CalAIM - Behavioral Health and Behavioral Health Payment Reform Workgroups, December, 2019 - Present*

**California Health Professions Education Foundation Selection Committee**  
*Member, October 2008 – 2016*

**California Mental Health Directors Association, Social Justice Advisory Committee**  
*Executive Committee Member, October 2008 – 2013*

**California State University, Long Beach**  
*Member, School of Social Work Mental Health Advisory Group, 2006 – 2016*

**Los Angeles County Department of Mental Health**  
*Member, Affordable Care Act Steering Committee, 2011 – 2016*

**Chad Costello, ACSW, CPRP**

**Page 4**

**Mental Health America of California**

*Chair, Nominating Committee, 2016 – present, Member, Finance Committee, 2013 - 2014*

**Office of Statewide Health Planning and Development**

*Member, Workforce Education and Training Advisory Committee*

**PRA – Psychiatric Rehabilitation Association, (Formerly IAPSRs & USPRA)**

*Test Item Developer for Certified Psychiatric Rehabilitation Practitioner examination - 2006*

**Presentations (Partial List)**

**AB34.org**

*Presenter 2003 Conference - Sacramento*

**CASRA – California Association of Social Rehabilitation Agencies**

*Presenter 2020 Conference, Presenter 2019 Spring Conference, Presenter/Co-Presenter 2018 Spring Conference, Concord, 2013, Spring Conference, San Francisco, 2013 Fall Conference, Burbank, 2010 Spring Conference, San Francisco, 2006 Fall Conference – Los Angeles, 2003 Fall Conference – Los Angeles, 2002 Fall Conference – Los Angeles, 2001 Fall Conference – Los Angeles*

**Center for Mental Health Services and Criminal Justice Research**

*Presenter 2004 Conference – Philadelphia*

**Housing California**

*Presenter, 2005 Creating Community Conference – Los Angeles*

**Japanese Society for Clinical Neuropsychopharmacology**

*Presenter, 2005 Annual Conference, Tokyo, Japan*

**PRA – Psychiatric Rehabilitation Association, (Formerly IAPSRs & USPRA)**

*Co-Presenter 2013 Conference – Atlanta, 2004 Conference - San Diego, 2003 Conference - Atlanta, 2002 Conference – Toronto, 2000 Conference – Washington, D.C.*

**United States Department of Housing and Urban Development Regional Housing Conference**

*Presenter 2003 Conference – San Diego*