2023 CED Exit Survey Results

EXECUTIVE SUMMARY
In the spring of 2023, as part of the CSULB College of Education’s (CED) commitment to continuous program improvement, the CED Assessment and Accreditation Office (AAO) distributed the 2023 CED Exit Survey. We asked our graduating students from the following advanced degree programs to share their thoughts and feedback about various aspects of the college, programs, and student support services:

- Bilingual Authorization
- Counseling Psychology
- Dual Language Development
- Early Childhood Education
- Educational Administration
- Educational Technology and Media Leadership
- School Counseling
- School Psychology
- Social and Cultural Analysis of Education
- Special Education
- Student Development in Higher Education

The response to the survey was exceptionally strong. With 169 responses, the 2023 CED Exit Survey achieved an overall response rate of 64%, marking a substantial 107% increase compared to last year. This robust response rate provides us meaningful data and a holistic understanding of our students’ experiences and needs.

Overall, findings reveal that the CED is fulfilling its academic mission, as its courses and clinical practice develop students academically and professionally. Findings also highlighted areas for growth when it comes to supporting all students and addressing challenges related to resources and basic needs faced by CED students. The following insights were gathered from our graduating students:

KEY FINDINGS
Upon analyzing quantitative and qualitative responses for all 33 survey questions, we identified three thematic trends in the survey data:

1. **The CED is doing well in its academic mission.**
   - 95% agreed that people from all backgrounds have equitable opportunities to advance their education and/or career opportunities at the College of Education.
   - 96% agreed that the CED prioritizes learning opportunities about diversity, inclusion, and equity.
   - 95% agreed that their coursework facilitated the active participation of individuals from diverse groups.
   - 92% received useful academic feedback from a professor.
   - 94% agreed that their coursework prepared them to connect professional standards to their practice.
Continued: The CED is doing well in its academic mission.
  o 97% agreed that CED programs enabled them to work collaboratively within school, family, and/or community contexts.
  o 96% agreed that the clinical practice experience was valuable in gaining experience in diverse settings, with diverse populations, and in receiving valuable feedback.
  o 88% feel well-prepared to find a job in their field within six months of graduation.

2. The CED has room to grow when it comes to supporting all students.
  o 7% disagreed that they felt safe and supported.
  o 8% disagreed that the CED is safe for BIPOC students.
  o 3% disagreed that the CED is safe for LGBTQ students.
  o 11% would not choose their CED program if they could start over.

3. CED students are struggling with resources and basic needs.
  o On average, 20% had no experience with CED advising and support resources, including their program advisor, mental health and wellness resources, and the CED’s online social media presence.
  o 34% had no experience with writing support services.
  o We received 30+ comments requesting more resources for academics, networking, and culminating activities.
  o 32% disagreed that they received adequate financial aid.
  o More than 55% faced one or more hardships in meeting basic needs during their program.
  o 65% accrued student loan debt during their time in a CED program, with 12% accruing more than $30,000 of debt.
  o 30% accrued credit card debt to pay for educational expenses, with 20% accruing credit card debt to pay for basic needs.

WE HEAR YOU
The insights gathered from our graduating students will play a pivotal role in guiding conversations, informing decision-making at both college and program levels, and improving policies and practices to better support our students. To see the full report, please go to https://tinyurl.com/2023cedesr.

THANK YOU
Congratulations to all our CED graduates! Thank you for your participation in the survey and for sharing your valuable insights. As a token of our appreciation, all who completed the survey received one entry into an opportunity drawing for a CSULB Diploma Frame (valued at $179.95) generously donated by the University Bookstore. The Exit Survey Opportunity Drawing Winners for 2023 have been notified and they are:
  o Mario Jaramillo, Ed.S., School Psychology
  o Joyce Lee, B.A., Liberal Studies