



CALIFORNIA STATE UNIVERSITY, LONG BEACH

Subject: Student Health Services Denial of Care Policy	
Department: Student Health Services	Reference No.:
Division: Student Services	Issue Date: May 2006
References: California State University Executive Order 943	Revision Date:
Web Links: CSU Executive Order 943	Expiration Date:

Upon recommendation of the attending clinician(s), the Director of the Student Health Services, with approval of the Vice President for Student Services, may dismiss from further medical care or deny (refuse) medical care to a patient. This policy applies to termination of treatment for a specific condition or course of care, or termination of the doctor-patient relationship altogether. Denial of care is not considered “patient abandonment” if the provisions of this policy are observed.

Denial of care may be considered in the following circumstances:

- If the attending physician believes further treatment would be of no value; that is, the patient’s condition would not change or improve.
- If care cannot be provided safely or appropriately due to the training and skills of the staff or the availability of appropriate equipment or other resources.
- If the patient will not follow the instructions of the physician, such as not taking the prescribed medication.
- If the patient is threatening or abusive to the physician, other staff or patients.
- If the clinician has a reasonable legal or ethical basis for believing the patient is misusing or selling drugs prescribed for his/her care.
- If the patient is no longer a student of the university, he/she may not receive medical care from the SHS for a new condition. Continued care may be provided in accordance with the definitions stated in CSU Executive Order 943, III. E.:

“Student Health Center directors may authorize continued care to a patient who has become ineligible but has not completed prescribed treatment begun while an eligible student. Such care may continue to resolution of the current a condition or until an appropriate referral has been accomplished. In no case should care extend more than one academic term beyond the loss of eligibility.”

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