AGENDA

REGISTRATION & CONTINENTAL BREAKFAST

8:00 - 8:20

8:20
Welcome
MARGARET L. MERRYFIELD, AVP Personnel, CSU Long Beach
JACKIE MCCAIN, Vice Chancellor, Human Resources,
CSU Chancellor's Office
DEE ABRAHAMSE, Provost, CSU Long Beach

8:40 - 9:45
Presentation
THE CHAIRPERSON IN TRANSITION
WALTER GMECH, Dean, San Francisco State University

TBD
Welcome
F. KING ALEXANDER, President, CSU Long Beach

9:45 - 9:55
MORNING BREAK

9:55 - 11:00
Presentation
THE CHAIRPERSON IN TRANSITION - Continued

11:00 - 11:10
MORNING BREAK

11:10 - 12:10
Presentation
CONTRACT OVERVIEW
SAM STRAFACI, Assistant Vice Chancellor, Human Resources,
CSU Chancellor's Office
CORDelia ONTIVEROS, Senior Director, Academic Human Resources,
CSU Chancellor's Office

12:10
LUNCH

12:45 - 1:45
Presentation
CONTRACT OVERVIEW - Continued

1:45 - 2:00
AFTERNOON BREAK

2:00 - 3:15
CONCURRENT SESSIONS
Check the next page for the Concurrent Session topics and locations.

3:30
ADJOURN
# Agenda

## Concurrent Sessions
Located in three different rooms in the College of Business Administration Building

<table>
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<th>Time</th>
<th>Session</th>
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| 2:00 - 3:15 | **CONFLICT, COMMUNICATION & COLLEGIALITY**  
  Academic departments are complex units made of diverse and conflicting constituencies including faculty, staff, and students. Conflicts among people, especially those with different needs, wants, or expectations, are going to arise. Department Chairs can provide the leadership that encourages mutual respect, collegiality, and vigorous academic debate. In this session, you will learn how to distinguish between types of conflict, how to manage relational conflicts among people without eliminating substantive and productive conflicts, how to identify and advance mutual interests, and how to build a strong department through civil communication and shared mission. |
|        | **FACULTY RECRUITMENT, RETENTION, AND RENEWAL**  
  Participants in this session will hear from an experienced chair about how to conduct faculty recruitments that are as efficient and successful as possible. Another chair will share thoughtful and effective strategies for nurturing and retaining new faculty members to help assure their successes. Finally, the panel will discuss ways to work with faculty who might have disengaged from a department’s activities in order to have them become active, contributing members of the department once again. |
|        | **LEGAL ISSUES**  
  Department Chairs are frequently the first point-of-contact for students, faculty, and staff regarding concerns/complaints about programmatic, personnel, and/or physical plant issues. Many of these issues have legal implications involving CSU executive orders, union collective bargaining agreements, California Education Code or Senate/Assembly bills, and Federal acts, codes, and policies. This breakout session will provide an introduction to several contemporary issues and some “do’s and dont’s” to avoid legal “land mines.” |
|        | **STUDENT SUCCESS**  
  Can a Department Chair influence excellence in teaching and learning in the department, and assure student success? This session will focus on the role of the Department Chair in program reform, advisement and mentoring, student development, conflict resolution, and crisis intervention. |

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**Sharon Downey**  
Chair, Communication Studies  
CSU Long Beach

**Liliane Fucaloro**  
Chair, English and Foreign Languages  
CSPU Pomona

**Nick Reid**  
Chair, Theatre, Television and Film  
San Diego State University

**Bonnie Zimmerman**  
AVP, San Diego State University  
Facilitator

**Dennis Jaehee**  
Chair, Communications Studies  
San Jose State University

**Dennis D. Muraoka**  
Professor, Economics  
CSU Channel Islands

**Tony Rimmer**  
Director, Faculty Development Center  
CSU Fullerton

**Kent Porter**  
AVP, CSU Sacramento  
Co-Facilitator

**Mary Elizabeth Stivers**  
AVP, CSU San Marcos  
Co-Facilitator

**Jackie McClain**  
Vice Chancellor, Human Resources  
CSU Chancellor’s Office

**Nana Nakano**  
University Counsel, General Counsel  
CSU Chancellor’s Office

**Maria Santos**  
Senior Director, Employee Relations  
CSU Chancellor’s Office

**Penelope Jennings**  
AVP, CSU Northridge  
Facilitator

**Susan Cash**  
AVP, CSU Los Angeles  
Co-Facilitator

**Gus Martin**  
AVP, CSU Dominguez Hills  
Co-Facilitator