

Health Care Administration Graduate Program Competencies



1. Communication and Relationship Management

Relationship Management
Communication Skills
Facilitation and Negotiation

2. Leadership

Leadership Skills and Behavior
Organizational Climate and Culture
Communicating Vision
Managing Change

3. Professionalism

Personal and Professional Accountability
Professional Development
and Lifelong Learning
Contributions to the Community
and Profession

4. Knowledge of the Healthcare Environment

Healthcare Systems and Organizations
Healthcare Personnel
The Patient's Perspective
The Community and the Environment

5. Business Skills and Knowledge

General Management
Financial Management
Human Resource Management
Organizational Dynamics and Governance
Strategic Planning and Marketing
Information Management
Risk Management
Quality Improvement