DIVISION OF INVESTIGATION

HEADQUARTERS
Office of the Chief: (916) 515-5100
Enforcement Administrative Staff: (916) 515-5100
Special Operations Unit: (916) 515-5111

INVESTIGATION AND ENFORCEMENT UNIT

NORTHERN AREA
Northern Area Commander: (916) 515-5151
Field offices in EIUs
Northern Area are located in Fresno, Hayward, and Sacramento

SOUTHERN AREA
Southern Area Commander: (916) 685-2884
Field offices in EIUs
Southern Area are located in Chatsworth, Lakewood, Ontario, and San Diego

HEALTH QUALITY INVESTIGATION UNIT

NORTHERN AREA
Northern Area Commander: (916) 551-5100
Field offices in HQIU
Northern Area are located in Sacramento, Fresno, Pleasant Hill, and San Jose

SOUTHERN AREA
Southern Area Commander: (909) 383-4755
Field offices in HQIU
Southern Area are located in Panorama City, San Bernardino, San Diego, and Tustin

LOS ANGELES AREA
L.A. Metro Commander: (562) 402-4669
Field offices in HQIU
Los Angeles Metropolitan

MISSION
To provide law enforcement investigative services, in order to protect California consumers and licensees by effectively and efficiently enforcing laws, regulations, and professional standards.

WHO WE ARE
The State of California’s Law Enforcement Branch for Consumer Protection.

WHAT WE DO
Criminal/Administrative Investigations of:
- Prescription/Medical Narcotics Enforcement
- Illegal Practice of Medicine
- Wrongful Death
- Patient Abuse
- Identity Theft
- Sexual Misconduct

- Unlicensed Activity
- False Advertising
- Incompetence
- Fraud
- Underground Economy
- Assault

HOW WE DO IT
- Intelligence Gathering
- Sting & Undercover Operations
- Search Warrants/Subpoenas
- Arrests
- Computer Forensic Analysis

The Division of Investigation (DOI) was established by the Legislature in 1961 to provide centralized investigative services for the various regulatory boards, bureaus, programs, committees, and commissions within the State of California, Department of Consumer Affairs (DCA). Section 830.3(a) of the California Penal Code designates DOI investigators as sworn peace officers, who perform a full range of peace officer duties and responsibilities.
DEPARTMENT OF CONSUMER AFFAIRS

DCA consists of more than 40 boards, bureaus, programs, committees, commissions, and other entities that license more than 2.5 million service providers in more than 250 professions. DCA issues licenses and then regulates the licenses in order to protect both consumers and licensees.

The DOI consists of two units, the Investigation and Enforcement Unit (IEU) and Health Quality Investigation Unit (HQIU), which was established July 1, 2014. Each unit provides investigative services to a variety of boards and bureaus that include, but are not limited to:

IEU:
- Acupuncture
- Architects
- Barbering and Cosmetology
- Behavioral Sciences
- Geologists and Geophysicists
- Guide Dogs for the Blind
- Optometry
- Physical Therapy
- Registered Nursing
- Security and Investigative Services
- Veterinary Medical
- Vocational Nursing and Psychiatric Technicians

HQIU:
- Medical Board of California
- Physician Assistants
- Podiatric Medicine
- Osteopathic Medical Board
- Psychology

WHY WORK FOR DOI?

DOI investigators are premier consumer protection experts. As sworn peace officers, investigators must possess eligibility for the Peace Officer Standards and Training (POST) Basic or Specialized Certificate.

Advantages of a career as a DOI investigator:
- Specialized Training
- Specialized Assignments
- Compact Work Weeks

- Comprehensive Benefits
- Education Incentive
- Longevity Pay
- Peace Officer Safety Retirement
- Career Advancement
- Great Second Career (1937-­Retirement Act)

Important Note: If you are not a current or former State employee, you must first take an examination to determine your eligibility. For more information on examinations, qualifications, and job openings, visit www.jobs.ca.gov and the DOI blog at thedoi10page.wordpress.com