Tactical Communications
Instructor Course

TOPICAL AREAS INCLUDE:
Enhance Officer Safety
Help Officers to Decrease Violence
Enhance Professionalism
Decrease Citizen Complaints
Decrease Vicarious Liability

24 Hours

**Dates: 2016/2017**
Aug. 22-24, 2016
Oct. 31-Nov. 2, 2016
Dec. 5-7, 2016 (La Quinta)*

**Locations:**
Sheraton Garden Grove
Anaheim South
12221 Harbor Blvd.
Garden Grove, CA 92840
(714) 703-8400

Embassy Suites La Quinta Hotel & Spa
50777 Santa Rosa Plaza
La Quinta, CA 92253
(760) 777-1711

Law enforcement personnel are often faced with conflict situations that can result in serious injury or loss of life. Officers will be confronted with situations where individuals will become very argumentative and challenging because they are either under the influence of a substance (alcohol or narcotics) or they are under the influence of anger or rage based on their personal circumstances. Basic interpersonal skills do not usually work in situations like this. It has been said, “common sense, is most uncommon under pressure.” Just as officers are trained in the use of a variety of tactics to deal with combative and life threatening situations, officers also need to learn skillful tactics in verbal communication in order to diffuse difficult verbal encounters that may escalate and jeopardize an officer’s safety or the safety of others.

Tactical Communications teaches officers how to stay calm and professional under verbal assault and how to generate voluntary compliance from even the most difficult people. This course also teaches officers to identify when their words have failed and how to transition, through tactics, into the escalation of force. The ability to communicate effectively is an officer’s greatest asset. This will enhance officer safety and promote public confidence in law enforcement.

On completion of the course the instructor will be able to teach academy courses, and the POST perishable skills block for tactical communications.

**Tuition:** $288/$352**
*(Garden Grove/La Quinta/Fairfield)*

For Reservations:
Phone: 562-985-4940
Fax: 562-985-2448
E-mail: chhs-ccj@csulb.edu

Course Information is Available at our Website: www.csulb.edu/centers/ccj

Make checks payable to CSULB Foundation. Payment is preferred on the first day of class. If you cannot provide a check the first day, your agency can be invoiced. Credit cards are now accepted.